# 2020 ANNUAL REPORT

### **BOONE COUNTY COMMUNITY SERVICES DEPARTMENT**



Issued: May 2021







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## **Boone County Community Services Department**

The Community Services Department was created to oversee and coordinate the disbursement of the funds received from the Children's Services Fund sales tax, the portion of the Boone Hospital lease revenue designated for health care, and the domestic violence funds collected through court fees.

The mission of Boone County Community Services is to support the greatest possible level of independence and self-sufficiency of Boone County residents by promoting their physical, mental and social well-being to cultivate a safe and healthy community.

#### Children's Services Fund

On November 6, 2012, the citizens of Boone County passed County of Boone Proposition 1, which created a Children's Services Fund for children and youth nineteen years of age or less in Boone County. The Boone County Children's Services Board (BCCSB) has been appointed by the County Commission and entrusted to oversee this Fund. The Fund is created pursuant to RSMo §67.1775, RSMo §210.861, and the ballot language presented to the voters on November 6, 2012. RSMo §210.861 specifies the types of services that may be funded by the BCCSB. The mission of the BCCSB is:

To improve the lives of children, youth and families in Boone County by strategically investing in the creation and maintenance of integrated systems that deliver effective and quality services for children and families in need.

### Community Health Fund

As part of the Boone County Hospital amended lease agreement with Barnes Jewish Christian dated December 27, 2006, the County of Boone receives \$500,000 annually for the purposes of addressing community health needs, as determined by the Boone County Commission.

#### Domestic Violence Services Fund

State of Missouri statutes authorize counties to collect fees to fund shelters for victims of domestic violence. Per these statutes, the County of Boone (Boone County) collects fees on civil actions, marriage licenses, and criminal cases. These funds are then utilized to provide Funding for Shelters for Victims of Domestic Violence. True North of Columbia, Inc. received \$23,294.32 in 2020 to provide victims of domestic and sexual violence with safe housing, advocacy and support.

## Dear Boone County Residents,

I am pleased to present the Boone County Community Services Department 2020 Annual Report. The Community Services Department was established in 2014 and is responsible for the administration of the Children's Services, Community Health/Medical, and Domestic Violence Funds for a combined budget of over \$7 million a year.

In 2020, the Community Services Department funded 69 programs aimed at improving the lives of Boone County residents. Each funded program is required to submit semi-annual reports to demonstrate the impact of the program services on the individual, family, and community. The programs are arranged in this report according to the primary population and service category the programs serve. Each program and the amount of funds they utilized in 2020 are listed at the end of the report. More program and contact information can be found on our website at www.showmeboone.com/communityservices.

The impact of the COVID-19 pandemic was felt throughout our Boone County community since March 2020. Our department supported several emergency support functions in response to the pandemic including coordinating food disbursement, mental health coordination, and donations management. Internally, we allowed programs to adapt to virtual models and supported organizations throughout rapid pivots in service delivery. We believe this flexibility allowed for more individuals in need to access resources during a time of upheaval.

While the pandemic impacted all facets of our work, we were able to develop and strengthen partnerships with other local funders, nonprofit partners, and key stakeholders. Boone County Community Services Department is proud to be a member of CoMoHelps, a joint effort of Boone County, City of Columbia, Community Foundation of Central Missouri, Heart of Missouri United Way, and Veterans United Foundation. This collaborative works with local nonprofits, community partners, and government agencies to quickly determine and meet the needs of Boone County communities during the COVID-19 pandemic. As of February 8, 2021, CoMoHelps received \$3,496,107.03 in emergent nonprofit funding requests and provided \$1,544,254.00 in local funding to over 40 organizations. The Boone County Community Services Department funded \$438,895.95 to community-based nonprofits and schools.

As you will see in the following pages, there are many children, families, and individuals benefitting from the services funded by the Community Services Department. I want to thank both the taxpayers of Boone County and Boone Hospital who make this possible. I also want to thank the staff pictured below for their continued hard work. Healthy children, families, and individuals contribute to a healthy community. I value the opportunity to serve as the Director of the Community Services Department and am grateful to live in a community that cares about and is responsive to the needs of others.

Sincerely,

Joanne Nelson Community Services Department, Director



Joanne Nelson Director



Kristin Cummins
Program Manager



Megan Corbin Bania Data & Performance Analyst



D'Andre Thompson Program Diversity, Inclusion, & Equity Specialist



Michelle Thompson Administrative Coordinator

## 2020 Program

The Boone County Community Services Department incorporated common outcomes across contracted programs to better tell the story of how collectively programs impact lives and community-level issues within Boone County. The outcomes in this section may include individuals served through other funding sources.

\$8,492,451.87

total utilized

54,061 individuals served

Some long-term longitudinal studies have shown adults who attended high quality early childhood education programs have higher incomes, improved health outcomes, and fewer criminal convictions. Investments in quality early childhood programs can lead to a 13% return on investment annually. 1,2



individuals increased their capacity to utilize evidencebased and/or best practices in early child care programs





2,682

individuals accessed shelter or more stable living situations

353

individuals accessed healthy food and had immediate basic needs met





Children and families are impacted by the communities in which they live. Strengthening communities by contracting with agencies aiming to improve access to healthcare, safe shelter, and supporting food security can improve positive development for children and their families.

individuals experienced fewer mental, emotional, and/or behavioral health symptoms

(1) Heckman. 2021. Research summary: the lifecycle benefits of an influential early childhood program. Retrieved from: https://heckman. (2) Child Trends. (2018, April 30). High-quality preschool can support healthy development and learning. Retrieved from: https://www.clearning#:~:text=High%2Dquality%20preschool%20can%20help.focus%2C%20and%20less%20criminal%20activity. (3) Lipkin, P. H., Marcias, M. M, & Council on Children with Disabilities, Section on Developmental and Behavioral Pediatrics. (2020). Program Screening. Pediatrics 145(1) e20193449; DOI: 10.1542/peds.2019-344 (4) Child Welfare Information Gateway. (2018). Preventing child abuse and neglect. Washington, DC: U.S. Department of Health and Hum.

## tcomes Overview



1,255

early childhood social/emotional and developmental screenings were completed According to the American
Academy of Pediatrics,
children should be screened
regularly to identify
developmental or social
needs. This allows for early
intervention in developmental
delays and can lead to better
health outcomes for children.<sup>3</sup>



1,953

individuals developed positive values, social competencies, and/or identities



Research shows services provided to parents can prevent child abuse/neglect within the community. Protective factors include improving nurturing and attachment for parents and children; increasing parent knowledge of child development; improving parental resilience; offering concrete supports for parents; and increasing social/emotional competence of children. Funded programs improved these outcomes.4



2,767

individuals developed and/or made progress toward goals to address identified needs



503

individuals gained positive parenting/ co-parenting skills



**17**0

individuals achieved or maintained permanency (adoption, reunification)



468

individuals developed healthy relationships with family members/care givers

equation.org/resource/research-summary-lifecycle-benefits-influential-early-childhood-program/ nildtrends.org/publications/high-quality-preschool-can-support-healthy-development-and-

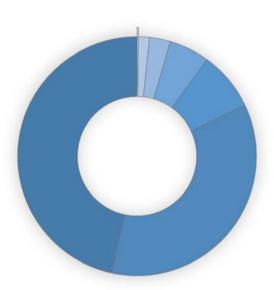
noting Optimal Development: Identifying Infants and Young Children With Developmental Disorders Through Developmental Surveillance an Services, Children's Bureau.

## **Infant & Early Childhood Programs**



## Infant & Early Childhood programs funded

Programs included developmental and behavioral screenings, provision of early childhood basic needs.



### **Total Program Funding**

- Education (<1%)
- Basic Needs (1%)
- Community Advancement (3%)
- Social Development & Enrichment (5%)
- Health & Medical (8%)
- Training & Development (35%)
- Supportive Services (47%)

trainings, curriculum, and







7,033

hours of case management provided



834

Early Childhood professionals trained in best practices and/or evidence-based practices

"Kara is a single, pregnant, homeless mother who was extremely high need. She did not have any type of support system and this was her first pregnancy. She was extremely worried how she would provide for this unborn baby once she delivered. Because of First Chance's CRIBS program she was able to receive a crib, sheets, diapers, wipes, and smart start kit, once the baby was born. She was very tearful when home visitor arrived to show her how to set it up. Mom was so grateful for the crib, she said it was the only new item in her apartment, and she was so proud of having that support for her baby. She said, "I am very thankful for organizations like First Chance that realize the importance of giving a newborn a safe place to sleep." - First Chance for Children

## **Infant & Early Childhood Programs**







1,255

Social-emotional and/or developmental screenings conducted for children under the age of five years old



307
parents/guardians
received parenting
skills training

"Sally is a 29 year-old, stay-at-home mother with three children under the age of 4 years. She was referred to Lutheran Family and Children's Services (LFCS) maternal health counseling after she scored high on the Edinburgh Postnatal Depression Scale during a follow-up appointment with her OB/GYN following the birth of her youngest child. In addition to parenting demands, Sally was feeling socially isolated due to the COVID-19 pandemic environment. The LFCS therapist was able to visit Sally in her home, on a weekly basis, taking care to wear a mask and remain 6 feet from Sally during these meetings. The LFCS [therapist] provided supportive listening and empathy, as well as instruction on evidence-based coping strategies to manage negative self-talk and increase positive feelings. Sally learned to recognize her self-criticism and to practice self-compassion. She also learned the benefits of breath work and meditation. Sally completed a monthly anxiety and depression scale to monitor her symptoms. After approximately eight visits, Sally's depression and anxiety symptoms had decreased significantly. When given this feedback, Sally expressed surprise and pleasure in seeing how far she had come in two months, noting that she hadn't realized how low she was when she initially began therapy." - Lutheran Family and Children's Services of Missouri

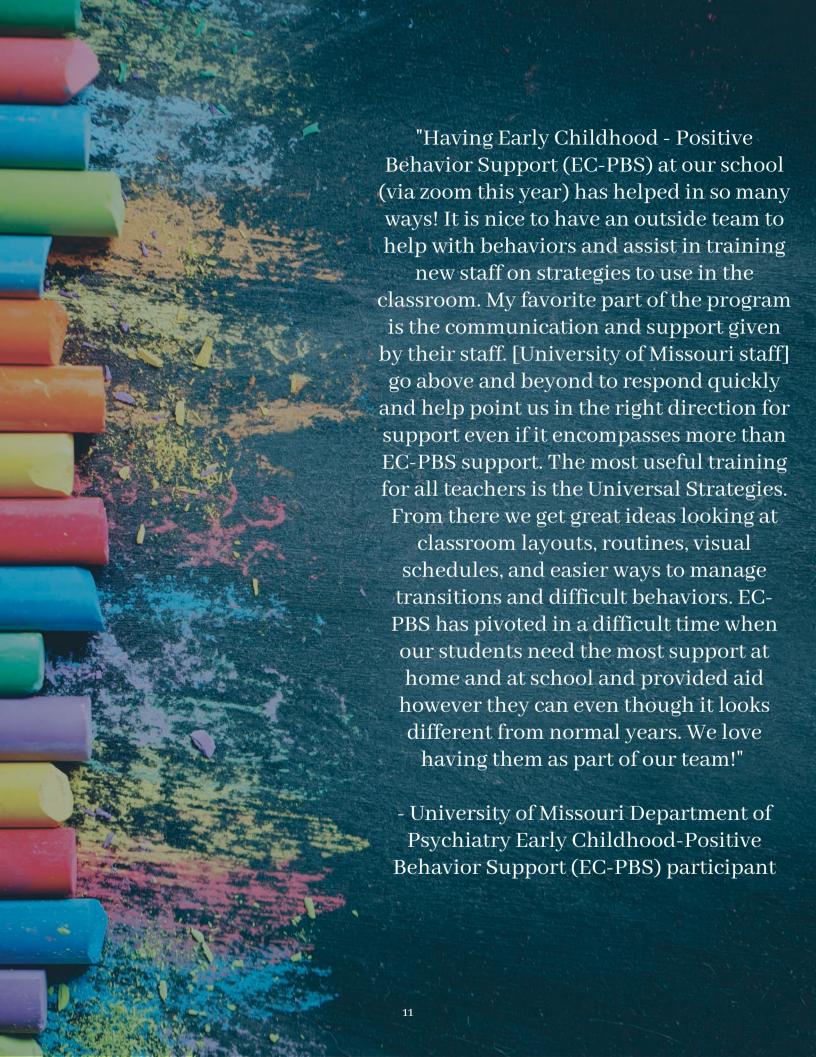


3,754 hours of home visiting provided





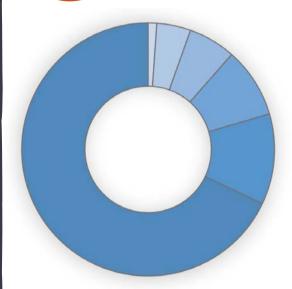




## **School-Based Programs**



Program services included: training for teachers, clubs, capacity building for student education, case management, universal social-emotional screenings, and psychiatric services.



### **Total Program Funding**

- Social Development & Enrichment (1%)
- Community Advancement (4%)
- Basic Needs (6%)
- Training & Development (9%)
- Supportive Services (12%)
- Health & Medical (68%)

24,050

City of Columbia residents served

7,392 residents

residents outside Columbia city limits served





25,207

students screened for social/emotional wellness



hours of case management and psychiatric case management provided



246

individuals received psychiatric services



906

school staff members trained in best practices

## **School-Based Programs**

"As the 2020-2021 school year comes to an end, we have two siblings who are graduating high school who have been long-time members of the Teen Outreach Program (TOP). They both joined when they began their high school careers and have been dedicated members ever since. They actively participate in our weekly discussions, always bringing new ideas to the discussions, and joy and laughter to their TOP group. They make friends with anyone who joins and are always thoughtful enough to ask if new students need a spot to sit at lunch or a friend to talk to. These students actively attend our community service learning projects, creating meaningful volunteer experiences and practicing their leadership skills through real life situations.

While the 2019-2020 and 2020-2021 school year brought numerous challenges, they continued to participate in TOP virtually for their last year before graduating in May. As their TOP facilitators, we were full of pride (and tears!) when they informed us that they have both received full ride scholarships to the colleges of their choice and will continue their success as they begin their college careers. Every year, we are blown away by all of the students that we have the opportunity to interact with throughout the year. TOP continues to be a safe place where students can join and be their true selves, make new friends, and gain experience and skills to put to use in their everyday lives. We are so grateful for the students that we have in TOP and to be their TOP facilitators!" — Columbia/Boone County Department of Public Health & Human Services (PHHS) TOP Facilitator



1.837

students received food through Buddy Packs and school pantries



141

families received education to build positive supports and connect to community resources "The resources from the Boone County Schools Mental Health Coalition (BCSMHC) have helped me implement universal interventions. I used the copy of the Second Step program that they provided in elementary classrooms. One benefit of having this curriculum is that I have been able to spend less time on lesson planning and more time with students. Because this resource is a comprehensive intervention that is predictable, students have benefited. They understand the format (video, discussion, project) and their engagement has increased since I started using this program. Teachers have been able to use the verbiage from this program in their classrooms once students have been taught the lesson. When teachers have let me know about a skill their class needs to work on, I am able to find a lesson to teach that skill.

I have also used resources from the BCSMHC to provide support to students. One parent recently contacted me to thank me for working with his child. He stated that this has been his son's best school year ever (4th grade) and that he and his wife have noticed a change in him at home as well. Teachers have noticed a change in this student's behavior as well. The Zones of Regulation is also making a difference in the behavior of the students who attend a small group. The principal stopped me the other day to let me know that she is thankful that I am doing that small group as she has seen a difference in the students.

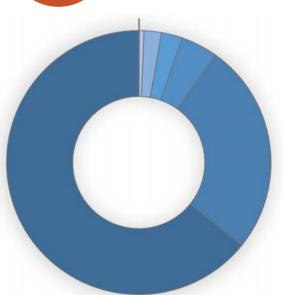
I am very thankful for all the resources that the BCSMHC has let me borrow. I was new to this counseling position last year. There were not a lot of resources available. The curriculum available to me is from 1995 and 2000. It is very outdated. Borrowing the different curriculums has given me the chance to try them out and see which ones are the best fit for our students. I appreciate all the help that the coalition has provided." - Sturgeon K-8 School Counselor

## **Youth & Family Support Programs**



Youth & family support strengthen the family, parenting programs funded

Programs are designed to practices, and the healthy development of children.



### **Total Program Funding**

- Income Support & Employment (<1%)
- Health & Medical (<1%)
- Community Advancement (2%)
- Education (3%)
- Training & Development (5%)
- Social Development & Enrichment (26%)
- Supportive Services (64%)

4,954

City of Columbia residents served

> 1,322 residents outside Columbia city

limits served

'Day Pods' were developed in response to the COVID-19 pandemic to provide a safe, structured environment for students while school was held online.



56.693

hours of out-ofschool programming provided



2,775

hours of personal development for youth completed



14,624

hours of educational support at day pods provided





## **Youth & Family Support Programs**



"I wish all parents could take a STARS training before becoming parents. This class made me feel so much more prepared to face both the highs and lows that come along with being a Foster Parent. From development, to discipline, to nurturing, to loss and everything in between, I feel ready to welcome kids into my home. Real world application/testimonies from both trainers and panel members rounded out this excellent course. Kudos to the trainers and those who put the course together!!" - Central Missouri Foster Care and Adoption Association Family Crisis Stabilization participant





7,487
hours of case
management provided



hours of family development activities provided



227,525
individuals reached via Look
Around Boone campaign
which aims to reduce mental
health stigma



individuals trained in evidence-based and/or best practices

242



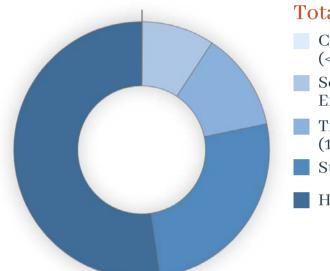
"Three girls were removed from their mother's care due to substance abuse and inadequate housing. The mother was accepted into Family Treatment Court. The mother immediately engaged in services offered. She was able to live with her mother while she found a job and her own place to live. The mother became employed and saved up enough money for her own apartment. In addition to the CASA volunteer getting to know the children on the case, the CASA was able to develop a relationship with the mother. The CASA helped the mother look for affordable and appropriate housing. The CASA was able to ensure the children were comfortable and happy once they went on Trial Home Placement with their mother. The CASA was a phenomenal resource and provided additional support for the family. The three children were able to successfully return home to their mother permanently." – Heart of Missouri CASA



## **Treatment Programs**



Programs provide physical and mental health treatment to children, youth, parents, families, and adults.



### **Total Program Funding**

- Community Advancement (<1%)
- Social Development & Enrichment (9%)
- Training & Development (12%)
- Supportive Services (26%)
- Health & Medical (52%)



"My name is Alex Olivera and I had a Family Group Decision Making (FGDM) meeting with my ex-wife and her new husband and [Great Circle staff], the mediator, about how we were planning on coparenting. Amanda and I didn't communicate very well because we both have different ideas on how we should raise our kids. Because of the divorce, having [Great Circle staff] as the mediator really helped Amanda and me talk about very important issues concerning our daughters - what does respect look like and what is acceptable to talk about and what is not acceptable to talk about. Having a mediator is one of the best things that could have happened to us. It was very nice having someone around to keep us on track. I'm really thankful for having FGDM. I hope others are also able to benefit from this program. My family has benefited so much from the program and we are so fortunate to have had the opportunity to participate. The counselors were able to mediate between my ex and me when I had lost hope. Our family is now on the track towards healing, which is something I never thought was possible. [Great Circle staff] have been a rock for us to lean on during this phase in our life."

– Alex Olivera, Great Circle EAISON participant



2,531

hours of intensive home visiting provided



9,681

hours of case management provided



734

individuals received a behavioral health assessment



4,046

hours of individual therapy for children and adults provided

## **Treatment Programs**



772

individuals trained in evidence-based and/or best practices



640

hours of family therapy provided



## 945

hours of therapeutic mentoring provided



### 505

hours of group therapy provided





## **Community Support & Basic Needs Programs**



Community support & basic needs programs

Programs included provision of basic needs, vocational training, emergency shelter, health education, and services to support independent living for seniors.

22,586

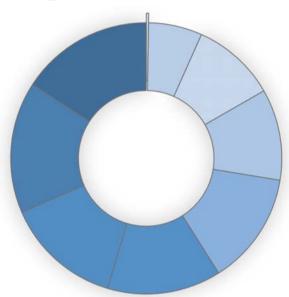
City of Columbia residents served

3,812

residents

outside Columbia citv

limits served



### **Total Program Funding**

- Social Development & Enrichment (<1%)
- Education (6%)
- Training & Development (10%)
- Housing (11%)
- Health & Medical (13%)
- Income Support & Employment (14%)
- Basic Needs (14%)
- Supportive Services (16%)
- Community Advancement (16%)



833,333

pounds of food provided



2,138

hours of health education provided



1,286

nights of shelter provided



"Buying most of my food from Columbia Farmers Market aided in lowering my A1C from 12.1 to 7.4 and my blood pressure from running 201/180 to 120/80."

 Sustainable Farms & Communities Access to Healthy Food participant "By the end of this program I felt better mentally and physically; had more confidence; and felt excited and motivated to continue a healthy lifestyle." - Jefferson City Area YMCA (Ashland) Healthy Hometown participant

## Community Support & Basic Needs Programs







48

individuals received training in vocational trades



3,379

individuals were connected to services to meet basic needs



8,850

copies of Cradle to Career Alliance's 2020 Health Equity report were printed and distributed "Five recent high school graduates were selected to participate in the first Summer Employment Experience with EnCircle Technologies, a program of Woodhaven. It is the first paid employment experience for these students with disabilities and they were all eager to gain skills and earn their first paycheck!

Statistically, far fewer adults with disabilities are employed than the overall population. Research demonstrates that one of the causes of prolonged unemployment among individuals with disabilities is the lack of job experience. Therefore, getting a "first job" is extremely important to their long-term employment opportunities.

The students participated in eight weeks of paid employment in addition to on-the-job training and classroom instruction on vocational skills. The first four weeks were hosted by University of Missouri Athletics Information Technology Department. At this site, students checked and repaired audio/visual equipment at Faurot Field and did maintenance on the enormous video scoreboard. The second four weeks were hosted by Boone Electric Cooperative where students digitized paper records using a complex naming and storage system.

Attendance and participation were near 100% for all five individuals and outcome measures indicate increased self-confidence and skill-gains in general employment skills. Additionally, the host site supervisors were extremely impressed with the quality of the students' work and indicated in post-surveys that they are now more likely to hire individuals with disabilities."

-Woodhaven (EnCircle Technologies)

High School had left Christopher feeling unmotivated, excluded, and labeled. He hated school. After routinely skipping class and not doing his homework, he dropped out. But after spending the summer doing nothing and going nowhere, Christopher found his way to Job Point through some friends who had also been through the program. "I took the whole summer off doing nothing, but I didn't like the feeling of not going anywhere in life. This motived me to start looking for a way to get my high school diploma," Christopher said.

When Christopher walked in the first day, he wouldn't maintain eye contact with a single person in the building. He stared at the floor, his feet, his hands... anything but a face. He didn't really know if Job Point was where he was supposed to be and questioned why he had even signed up in the first place. He wouldn't talk to anyone. "My biggest challenge was myself," Christopher said. Christopher doubted himself and what he could do and he was afraid of change. He thought he hated learning and wasn't sure if he was going to do well at Job Point. But every day, he continued to show up. He decided to take a chance and bet on himself. And it paid off!

"I was surprised by how fast I can learn things and how fun the learning process can be," Christopher said. "Especially math! I never imagined that I would pass with such a high score." When he walked in to take the first test, he was nervous. He wasn't sure if he would be able to pass it, but as he worked his way through the test material, he realized that he knew the answers. He passed his first test with ease. Then he passed a few more.

Not only did Christopher learn the skills he needed to pass his HiSET tests and get his driver's license, he learned a lot about himself. "I no longer hate school or learning. Now I realize the importance, so I am choosing to re-dedicate my life to learning in order to reach my personal goals. Getting my HiSET has proved that I am smart enough to take on the world," Christopher said. Christopher continues to learn new skills and expand his knowledge with Job Point. He is also currently exploring the career path of marketing and sports writing.

"I am still looking for purpose in this world, yet I am now open to exploring who I am and what I can become. This has and will open a lot of doors for me. I no longer carry the label of high school dropout," Christopher said. – Job Point AmeriCorps



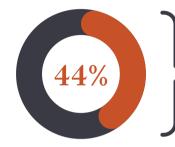
"The purpose of our Aging in Place program is to help the seniors we serve remain safe and independent in their homes, improve quality of life, and decrease social isolation. As the pandemic hit, our program changed dramatically. We were no longer able to visit our seniors in person; volunteers for friendly visiting could not see their matches; and seniors were declared one of the most vulnerable populations for COVID 19, so they had to stay home. We quickly adjusted our programming to Friendly Visiting phone calls, food pantry and grocery shopping delivery (instead of taking seniors to the store), and all service provision being done via mail, phone, or porch drop-offs. While we were still able to provide services, we were limited in decreasing social isolation and increasing social connections as quarantine created a very isolating time for everyone. We maximized food security for those we served and increased our case load for food pantry delivery as we had more people in need and more community volunteers reach out to help. 96% of the seniors we served reported services allowing them to live more independently and 91% reported an improved quality of life. Despite quarantine, 83% of the seniors receiving Friendly Visiting services over the phone reported a decrease in social isolation. Our friendly visiting matches were still able to form genuine friendships over the phone. Overall, 94% of seniors served reported their needs being met even during a pandemic." - Services for Independent Living (SIL)

## **COVID-19 Response**

The Boone County Community Services Department (BCCSD) was called on to serve in several Emergency Support Functions (ESF) of Boone County at the onset of the COVID-19 pandemic. CoMoHelps was developed through the emergency support function of donations management for Boone County. CoMoHelps partners include Boone County Community Services Department, City of Columbia, Community Foundation of Central Missouri, Heart of Missouri United Way, and Veterans United Foundation. This collaborative works with local nonprofits, community partners, and government agencies to quickly determine and meet the needs of Boone County communities during the COVID-19 pandemic. The BCCSD utilized the Children's Services Fund (CSF) and the Community Health Fund (CHF) by entering into emergency procurement contracts to meet needs that fit the goals of each fund.

Total Amount Contracted by CoMoHelps

\$1,544,255



Amount Utilized by BCCSD

CSF = \$209,369.08

CHF = \$229,526.87

Total individuals served through BCCSD COVID-19 funding:

21,836



## of BCCSD funded COVID-19 requests met human service needs

Columbia Center for Urban Agriculture Purchase and Delivery of Food from Boone County Farmers \$62.500.00

The Food Bank for Central and Northeast Missouri, Inc. *Emergency Food Purchase* \$100,000.00 Coyote Hill Christian Children's Homes *Transitional Shelter for COVID-19* \$58,687.20

Rainbow House Childcare Subsidy for Essential Employees in Boone County \$26,827.80 First Chance for Children Provision of Basic Need Items for Infants/Toddlers \$24,400.00

University of Missouri - FACE COVID-19 Response Plan - Mental Health (Therapy Access Program) \$67,066.24



## of BCCSD funded COVID-19 requests met health needs

Compass Health, Inc. Medical and Dental Care for Individuals Experiencing Homelessness \$80.00

HeartSpace Clinic Mental Health for Essential Workers \$22,116.87 University of Missouri -Psychological Services Clinic Skills for Psychological Recovery Treatment \$23,580.00

## **COVID-19 Response**



## of BCCSD funded COVID-19 requests met child care and education needs

Harrisburg R-VIII School District Summer Meals for Kids Program \$23,099.84 University of Missouri - Boone County Schools Mental Health Coalition COVID-19 Community Needs Assessment \$9.108.00



### of BCCSD funded COVID-19 requests met housing needs

Voluntary Action Center Rapid Re-Housing and Homelessness Prevention \$21,250.00



"The stress from work has been more than I ever foresaw at the start of the pandemic. Having tools to help me stay calm and focused has been invaluable." - Essential worker participating in HeartSpace Clinic's program

Columbia Center for Urban Agriculture's Purchase & Delivery of Food program:

11,370

 $bags\ of\ food\ purchased\ from$ 

11

local food producers & donated to

6

nonprofits to distribute to families in need

#### FACE Therapy Access Program (TAP)

Provides access for immediate, brief support for Boone County children, youth, and families for up to six free therapy sessions to address mental health concerns related to COVID-19.



167 child & youth served through TAP



d1 clinicians contracted for TAP

22

households received rental assistance and motel vouchers to prevent homelessness 3,902

meals provided for Harrisburg School District students during the summer



"I had product that there wasn't a market for and tried to find a home for it and make up lost income from being a part of the Local Food Relief program. The biggest part of the program is how it provided a balance to Boone County. Our farm was sourcing food through Central Pantry, Tiger Pantry, Russell Chapel, and Boys and Girls Club. I did the deliveries to Central Pantry and started seeing the people and the lines of cars outside to get fresh produce and food. I saw how Russell Chapel fed 100+ families, coming in and picking up twice a week. It's humbling that there's this many people in need and that even though it was a partnership that CCUA and Boone County and growers out here developed; the value of that partnership benefited the county and the citizens of the county to a level that is kind of hard to comprehend." - Jim Thies, The Veggie Patch Owner, *Purchase and Delivery of Food from Boone County Farmers* participant

## **Community Collaboration**

### Boone Impact Group (BIG)

BIG is a unique collaboration between the Columbia/Boone County Department of Public Health and Human Services, Boone County Community Services Department, and Heart of Missouri United Way. This group shares information to prevent duplicating work as funders, and to ensure that organizations are receiving adequate funding and support. Through this collaboration, BIG is playing a critical role in identifying resource gaps, helping organizations to maximize their services, and coordinating the strengths and abilities of the human services sector to tackle challenging social issues together.

The BIG partners have developed the Taxonomy of Services, which aligns the type and definitions of services to be consistent across local funders with the purpose of having a universal language for services being provided among organizations. The most recent project of BIG is developing common outcomes to help local funders better tell the story of how contracted services impact community-level issues and indicators. Alignment of outcomes will show the impact of services and programs across the community.

### Boone Indicators Dashboard (BID)

The Boone Indicators Dashboard (BID) presents a variety of health, education, social, economic, and housing data for issues relevant to Boone County, Missouri. The purpose of the BID project is to make this information readily available to diverse community stakeholders who require data to more effectively inform and align community planning, resource investment, and performance management and monitoring. Please visit www.booneindicators.org for more information, BID's aspirational statements, local equity analysis, and data.

### **Brighter Beginnings**

Brighter Beginnings is a collaborative initiative of the Boone County Community Services Department, Cradle to Career Alliance, the Columbia/Boone County Department of Public Health and Human Services, local family social services agencies, and Boone County home visiting provider agencies. Initial funding for this program began in 2018 when Boone County received a collective impact grant from a partnership between the National Association of Counties and the National Collaborative for Infants and Toddlers (NCIT) with funding from Pritzker Children's Initiative (PCI) to NACo through the Pritzker Family Foundation. In 2019, Boone County then received another capacity building grant from the Children's Trust Fund (CTF) to finalize the vision of the Brighter Beginnings program.

Brighter Beginnings connects Boone County's most vulnerable families to supports that optimize the beginning years of life. The mission of this coalition is to support all families toward health, well-being, and a bright future in Boone County through prioritization and coordination of local home visiting resources. The objectives of Brighter Beginnings include:

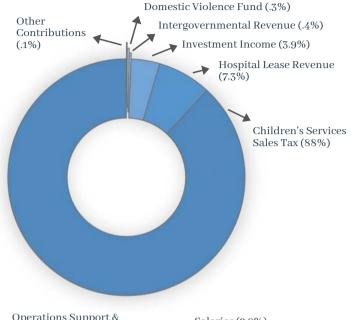
- 1. Increase access, participation, and prioritization of underrepresented populations in home visiting services in Boone County.
- 2. Design a centralized referral and intake system to seamlessly connect families to services that align with their needs and for which they are eligible.
- 3. Collect county level outcome data on child health and well-being; maternal health and wellbeing; child development and school readiness; and home safety and resilience to support improving outcomes for children and families in Boone County.

## **Financial Summary**

### Revenue

Other Contributions	\$7,450
Domestic Violence Fund Income	\$20,342
Intergovernmental Revenue	\$20,902
Investment Income	\$302,775
Hospital Lease Revenue	\$568,695
Children's Services Sales Tax	\$6,818,501

Total Revenue \$7,738,683



## Expenditures

Operations Support & Fixed Assets \$228,544 Salaries \$271,532

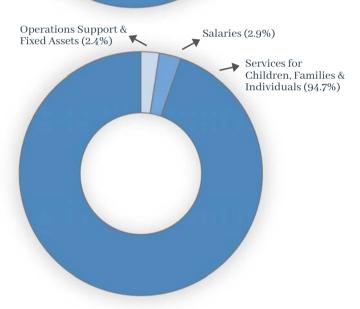
Services for Children, Families,

& Individuals

Strategic Opportunities \$476,455Purchase of Services Contracts \$8,353,067

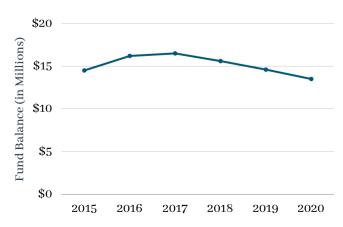
Total Expenditures \$9,331,618

Release of Prior Year Encumbrances (\$1,142,983)



### Children's Services Fund Balance

Fund Balance is the net difference between the assets and liabilities of a governmental fund. It is not cash on hand; instead, throughout the year, significant portions of fund balance consist of receivables associated with property taxes, sales taxes, and reimbursement revenues. Because of this and to ensure adequate cash flow, County policy requires a minimum fund balance equal to two month's expenditures (17%). The Children's Services Fund tax began in 2014 and the BCCSB began contracting programs in 2015.



## 2020 Contracted Programs & Amount Spent

### Infant & Early Childhood Programs (Pg. 8)

Columbia/Boone County Department of Public Health & Human Services Increasing Provider Confidence in Addressing Perinatal Distress \$19,725.00 First Chance for Children *Baby Bags* \$32,500.00 First Chance for Children Baby U \$166,050.00

First Chance for Children *CRIBS* \$9,901.69 First Chance for Children Lend and Learn Libraries \$24.774.00 Harrisburg Early Learning Center School Age and Early Childhood Services \$44,505.31

Lutheran Family and Children's Services of Mid-Missouri Pregnancy and Parenting Services \$385,774.56 Mary Lee Johnston Community Learning Center Johnston Early Learning \$82,054.01 Moberly Area Community College Quality Childcare Initiative at Moberly Area Community College \$295,959.05

University of Missouri -Department of Psychiatry Boone County Early Childhood Coalition \$160,903.22 University of Missouri -Department of Psychiatry SOAR \$393,161.01 University of Missouri - Division of Pediatrics, Department of Child Health, and UM Health Care *HealthySteps* \$141,399.00

### School-Based Programs (Pg. 12)

Big Brothers Big Sisters of Central Missouri School-Based Mentoring \$3,855.86 Central Missouri Community Action BRIDGE \$284,241.73 Columbia Center for Urban Agriculture Improving Mental and Physical Health of Food Insecure Children Through Hands-On Nutrition Interventions \$141,551.50

Columbia/Boone County Department of Public Health & Human Services Teen Outreach Program (TOP) \$12,774.42 Jefferson City Area YMCA Healthy Hometown Kids \$70,942.23 The Food Bank of Central & Northeast Missouri, Inc. Buddy Packs \$104,080.00

The Food Bank of Central & Northeast Missouri, Inc. School Pantries \$8,203.68 University of Missouri - Boone County Schools Mental Health Coalition Boone County Schools Mental Health Coalition \$802.162.11 University of Missouri - Department of Psychiatry MU Bridge Program: School-Based Psychiatry \$758,684.30

## 2020 Contracted Programs & Amount Spent

### Youth & Family Support Programs (Pg. 14)

Bethany Christian Services of Missouri Safe Families for Children \$11.104.50

Boys & Girls Club of Columbia Area Great Futures Start Here \$322.988.50

Central Missouri Foster Care & Adoption Association Boone Respite Program (Odyssey) \$10.236.20

Central Missouri Foster Care & Adoption Association Family Crisis Stabilization Program \$61,865.68

CHA Low-Income Services, Inc. Health v Home Connections \$365.098.68

CHA Low-Income Services, Inc. Moving Ahead After School & Summer Program \$117,154.29

CHA Low-Income Services, Inc. Youth Community Coalition -Communities that Care \$46,677.47

Cora Community Outreach Cor Columbia North Columbia Expansion \$99,028.55

Disabled Athletes Sports Association DASA COMO \$9,283.75

Fun City Youth Academy Fun City Youth Academy \$80,976.00

Heart of Missouri CASA CASA Child Advocacy \$142,750.00

Presbyterian Children's Homes and Services Therapeutic Mentoring \$12,562.50

Rainbow House Rainbow House Children's Emergency Shelter \$17.511.31

SEED Success **BooneSaves** \$3.944.92

The Salvation Army Children's Services at Harbor House \$3.002.92

True North of Columbia, Inc. True North's Children's Program \$29,907.50

University of Missouri - College of Engineering Managing Behaviors & Engagement of at Risk High School Youth by Immersion in a STEM Environment \$0.00 (delayed program start-up due to COVID-19)

University of Missouri - Missouri Prevention Science Institute The Family Access Center of Excellence (FACE) of Boone County \$1,152,253.65

### Treatment Programs (Pg. 18)

13th Circuit/Boone County Court Child Permanency Services \$149,995.45

Burrell Behavioral Health, Inc. Family Health Program \$50,100.04

Compass Health, Inc. Behavioral Health Care Programming \$109,308.62

Compass Health, Inc. (formerly Family Health Center of Boone County) Boone County Emergency Dental Referral Program \$63,108.00

Covote Hill Christian Children's Home Therapeutic Interventions \$134,714.47

Coyote Hill Christian Children's Home Trauma-Informed Training \$34,601.50

Great Circle Early Assessment and Intervention Trauma-Informed Training, for Outcomes Now (EAISON) \$193,542.73

**Great Circle** Assessment, and Intervention \$32,122.04

HeartSpace Clinic Technology Enhanced Treatment \$77,295.11

## 2020 Contracted Programs & Amount Spent

### **Treatment Programs (Continued)**

Phoenix Health Programs, Inc. Guiding Good Choices \$62,994.54

Phoenix Health Programs, Inc. Outpatient Substance Use Treatment Program \$30.947.86 (Children's Services Fund)

Phoenix Health Programs, Inc. Outpatient Substance Use Treatment Program \$65,090.00 (Community Health Fund)

University of Missouri -Psychological Services Clinic MU Center for Evidence-Based Youth Mental Health \$285,340.75

### Community Support & Basic Needs Programs (Pg. 20)

Columbia/Boone County Department of Public Health & Human Services Boone County Food Policy Council Live Well Boone County \$9,900.00

Columbia/Boone County Department of Public Health & **Human Services** \$92,205.76

Columbia Center for Urban Agriculture Doctor's Orders: A Produce Prescription Pilot \$3,850.34

Columbia Center for Urban Agriculture Encouraging Healthy Habits at Columbia's New Agriculture Park \$36,522.48

Cradle to Career Alliance Cradle to Career Alliance Community Services \$75,000.00

In2Action Recovery Support & Reentry Opportunity Center \$30,250.45

Jefferson City Area YMCA Healthy Hometown - Southern Boone County \$26,387.71

Job Point **AmeriCorps** \$47,781.12

Job Point Vocational Skills Training \$9,469.53

Services for Independent Living Senior Connect \$41.892.02

Sustainable Farms & Communities Access to Healthy Food \$44,068.75

The Food Bank of Central and Northeast Missouri, Inc. Central Pantry \$49,999.98

The Salvation Army Harbor House Emergency Shelter \$54,999.28

University of Missouri - Adult Day Connection MUAdult Day Connection - Adult Day Healthcare and Transportation \$1,070.00

Voluntary Action Center (VAC) VAC Basic Needs Program \$32,275.00

Voluntary Action Center (VAC) VAC Housing Program \$77,416.55

Woodhaven EnCircle Technologies \$114,487.95

### **2020 Community Services Department Staff**

Joanne Nelson, Director Kristin Cummins, Program Manager Megan Corbin Bania, Data and Performance Analyst Michelle Thompson, Administrative Coordinator

Former Staff Members: Michelle Hilley (Administrative Coordinator until August 2020)

### **Boone County Children's Services Board Members**

Les Wagner, Chair
Gregory Grupe, Vice Chair
Connie Leipard, Treasurer
Robert Aulgur
Lynn Barnett
Michele Kennett
Wiley Miller
Joel Ray
Leigh Spence
Nancy McKerrow (term expired March 2020)

### **Community Health Advisory Council**

Commissioner Janet Thompson Jed Angell Stephanie Browning Linda Cooperstock Barbara Weaver

### **Community Services Department**

605 E. Walnut, Suite A Columbia, MO 65201 (573) 886-4298 www.showmeboone.com/communityservices



